



FAQs

Producer Contracting & Commissions

1). How do I become contracted with OneShare Health?

Answer: To become contracted with OneShare Health, simply [click to start the contracting process](#). Once you complete the process and become active, you will receive access to your customized Producer Portal. Each Producer will receive their own unique writing link. For any questions related to OneShare Health contracting, please contact Quotit Broker Services at 877-228-8773 or email, Contracting@AHCPsales.com.

2). Is the contracting process 100% online?

Answer: Yes, the contracting process is all online.

3). Is there any cost to contract?

Answer: No, there is no contracting cost or additional fees.

4). How long does it take to get contracted?

Answer: The contracting process can be completed in as little as 48 hours.

5). What identification number do I use to receive credit for an enrollment?

Answer: Each Producer will receive their own unique writing link which will include their identification number from OneShare Health after completing the Contracting process. Producers will receive a Welcome Email with information on how to access their unique writing link.

7). How soon can I begin enrolling Members into Programs?

Answer: The contracting process is quick and easy. All steps can be completed in as little as 48 hours, and each Producer will receive a confirmation email and Welcome Letter when they complete the onboarding process.

8). Is there training available, and is it required?

Answer: There are self-paced training modules built into the contracting process. They must be completed before becoming active.

9). What is my commission percentage?

Answer: There are several factors that will determine your commission percentage. OneShare Health commissions are paid weekly and are level for first year and all subsequent years.

10). Are any Programs non-commissionable?

Answer: Each Program has a non-commissionable amount. Classic = \$20 / Catastrophic = \$10

Enrollment & Producer Support

1). How do I enroll my clients electronically?

Answer: Producers can enroll Members directly or clients can enroll themselves. Once the application is submitted, the Member must e-sign the Member Agreement in their portal to complete the process before the Active Date.

The screenshot displays the OneShare Health 'Quote Manager for Individuals' interface. It features a sidebar with navigation options and a main content area. The 'Quote Search' section includes various filters and a table of search results. A red box highlights the 'Enroll Now' button in the 'My personalized Enrollment URL' section.

Producers: make sure to add your unique writing link into the Online Applications Setting page in your Quotit account settings. Here are the instructions:

- Log into your Quotit account: www.quotit.net
 1. Go to the “Settings” tab
 2. Select “Online Application Settings” under Individual & Family: Agency Preferences”
 3. At the bottom of the page select “Add” button
 4. Select “State,” “Product Type,” and “Company Name”
 5. Paste your unique writing link
 6. Enter the last 5-6 characters from your writing link following “Broker ID=”
 7. Select “Save” and repeat steps #1 – 6 for every state you are contracted to sell

2) How do I send Proposal to a client and still receive credit for a sale?

Answer: Agents must follow OneShare’s specific instruction [Click For instructions.](#)

3). Am I able to submit paper applications by fax or email?

Answer: No, OneShare Health does not accept paper applications. Everything must be completed online via the Producer Portal.

4). What methods of payment does OneShare Health accept?

Answer: Credit Card (MasterCard, VISA, American Express and Discover), Debit Card, or ACH Bank Draft are accepted.

☒ **Payment Disclosure:**

You authorize OneShare Health, LLC to draft the provided checking account or charge the provided credit card for this initial transaction, which includes your first monthly contribution and a one-time application fee. You also give authorization to automatically draft your checking account or charge your card each month for all subsequent monthly contributions, fees and the \$45 annual administration fee due on my program year anniversary date. You also confirm that you are the owner of or authorized to use the account or credit card you provided in your application for enrollment. You understand that OneShare may change monthly contribution amounts at any time and will notify of any such change.



Credit or Debit Card



ACH Bank Draft



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5). Is there an enrollment fee?

Answer: Yes, there is a one-time only Application Fee of \$125, an annual Anniversary Fee of \$45, and monthly Administration fees of \$35.

6). What is the contact number to Producer Support and hours of operation?

Answer: For questions about the Producer Portal contact Producer Support at 855-699-0487, Monday - Friday 8 a.m. to 5 p.m. CST, or you may email ProducerSupport@OneShareHealth.com.

7). How do I submit a Producer of Record form?

Answer: Please send all requests to Contracting@OneShareHealth.com.

Eligibility for Membership

1). When do Members become Active and how far in advance can their Active Date be?

Answer: OneShare Health Programs have Next-Day Active Dates available the 1st - 28th of the month. Members can enroll up to 60 days in advance.

2). What are the valid ages of dependents?

Answer: Newborns can be added to the Program within 31 days after birth. Dependents may stay on their parent's Program until age 27 unless proof of disability is provided. Any member, whether the primary member, a dependent, or spouse, will be removed from the program at age 65.

3). Are child only applications accepted?

Answer: No, the Primary Member must be at least 18 years of age.

4). If the Membership already includes dependent children, how do you add an additional child (newborn or adopted) to a current program?

Answer: Newborns conceived after the Active Date must be added to the Program within 31 days of birth. Newborns conceived prior to the Member's Active Date will have a 30-day waiting period. A

Program Change Request Form must be signed and submitted by the Primary Member for any Program Change Request.

5). What is the reinstatement rule if the Membership lapses?

Answer: A terminated Membership may be reinstated within 30 days after termination if the Member pays any missed contribution. If a sharing need has occurred during the lapse, it will be treated as a pre-existing condition. A new application fee may be required.

Medical Bills

1). How soon after a Member receives medical care must the bill be submitted to OneShare Health to be eligible for sharing?

Answer: In order to be considered for sharing, timely notice of Member Medical Expenses must be provided to OneShare Health within sixty (60) days after an Eligible Medical Expense has occurred. Allowances may be made for reasonable delays.

2). How are bills submitted?

Answer: To submit bills for sharing, please scan and email to Correspondence@OneShareHealth.com. You may also call Member Support with any questions at 855-699-1274. Providers may also submit bills to OneShare Health directly by following the instructions on the Member ID card.